

Police and Crime Commissioner Performance Update to end of September 2014

**Police and Crime Plan Primary Measures**

Crime	12 months to end of September 2012	12 Months to end of September 2013	Difference	% Difference	12 Months to end of September 2014	Difference	% Difference
Victim based crime	28,702	27,443	-1,259	-4.4%	29,081*	1,638	6%

*\*excluding the victims of Medomsley.*

We are experiencing increases in crime in areas such as shop lifting. Specific detailed analysis is being undertaken by the Constabulary to better understand who, how and why this crime type is increasing. Our initial conclusions on this increase are that due to the continued period of austerity and changes to the benefit system etc this is impacting upon us, we are finding that people are 'steeling' to live rather than for profit, etc.

Overall we are hoping to see current performance maintained at year end. Current trajectory predictions are indicating a small increase, however this includes the Medomsley Case which despite being historic it is recorded within figures for the year that it was reported in. Therefore despite the continued period of austerity and the Medomsley Case I am assured that the Constabulary are continuing to tackle crime and feel that the projected increase is fair due to the current climate. Please be reassured that I will be closely monitoring performance on this as we move forward.

Public Confidence	12 months to end of March 2013	12 months to end of March 2014	Difference
'taking everything into account I have confidence in the police' (CSEW)	72 %	76%	4 %
% of people who think the police do a good job (CSEW)	60 %	60%	-
	4 Months to end of July 2013*	3 Months to end of June 2014*	Difference
'taking everything into account I have confidence in the police' (local survey)	72 %	77%	5%
% of people who think the police do a good job (local survey)	60 %	72%	12%

*\*You will note that the time periods for the local survey indicators above are not fully comparable, as we are comparing slightly different time periods, however this is the only data that we have available to us at this time. This is due to the time it takes to send out the survey information, have it returned to us and for the data to be processed and validated. CSEW= Crime Survey for England and Wales.*

My vision for Co Durham and Darlington is **'to achieve excellence in local policing and the highest levels of public confidence by working alongside partners to address matters locally'**. The Constabulary have been focusing on increasing confidence and as you can see from the table above we are seeing good increases. I am satisfied that the confidence delivery plans which targets activity within the three strands of Community Engagement, Police Effectiveness and Service behaviour are now coming to fruition. I am delighted with the success that the Constabulary are seeing with their Park, Walk and Talk, Opportunity Knocks and Mutual Gain initiatives.

<b>Victim Satisfaction</b> The number of victims who stated they were satisfied with the:	<b>12 Months to end of June 2013</b>	<b>12 Months to end of June 2014</b>	<b>Difference</b>
Whole Experience (Local Survey)	89.0%	89%	-
Ease of Contact (Local Survey)	96.0%	97%	1%
Arrival time (Local Survey)	89.0%	88%	-1%
Actions taken (Local Survey)	88.0%	89%	1%
Follow Up (Local Survey)	83.0%	84%	1%
Treatment (Local Survey)	96.0%	96%	-

I am extremely pleased with the consistent satisfaction rates which the Constabulary is achieving in relation to victims of crime and that we remain as one of the best in the country for performance with victims of crime with top quartile results. I believe that the victim is at the heart of Durham Constabulary and the figures above demonstrate this.

### Overall Crime

<b>Crime Type</b>	<b>12 months to end of September 2012</b>	<b>12 Months to end of September 2013</b>	<b>Difference</b>	<b>% Difference</b>	<b>12 Months to end of September 2014</b>	<b>Difference</b>	<b>% Difference</b>
All Crime*	32,551	30,833	-1,718	-5.3%	32,616	1,783	5.8%
Victim based crime*	28,702	27,443	-1,259	-4.4%	29,081	1,638	6%
Violence Against the person	4,659	4,430	-229	-5.1%	6,046	1,616	36.4%
Sexual Offences **	378	561	183	32.6%	960	573	102.1%
Burglary	4,504	4,104	-400	-8.9%	4075	-29	-0.7%
Vehicle Crime (Inc. arson)	3,536	3,425	-111	-3.1%	3,055	-370	-10.8%
Criminal Damage	7,460	6,766	-694	-9.3%	6,834	68	1%
Metal Theft	2,044	1,344	-700	-52.1%	1,112	-232	-17.2%
<b>Outcome rates</b>	<b>12 Months to end of September 2013</b>			<b>12 Months to end of September 2014</b>		<b>Difference</b>	
All Crime Outcome Rate*	36%			45%		9%	
Victim based crime Outcome Rate*	29%			40%		11%	
Violence Against the person Outcome Rate	61.4%			61.3%		-0.1%	
Sexual Offences Outcome Rate**	26.7%			38.4%		11.7%	
Burglary Outcome Rate	14%			20%		6%	
Burglary Dwelling Outcome Rate	23%			30%		7%	
Vehicle Crime (Inc. arson) Outcome Rate	16%			22%		6%	
Criminal Damage Outcome Rate	19%			29%		10%	
Metal Theft Outcome Rate	11%			10.3%		-0.7%	

\*Excludes Medomsley \*\* Includes Medomsley

You may notice that the figures for Violence against a person above are showing increases, this is nothing to be alarmed by and I have received reassurances that this is due to improved recording of such offences, rather than a particular issue within the crime type.

### **To reduce the impact of domestic abuse, particularly violence against women and girls**

Whilst we would like to provide more details on our performance in relation to Domestic Abuse we are currently in the process of ensuring that we report the correct things to you to ensure that what you receive is meaningful and accurate.

Although I don't have any specific figures to report to you on this priority at this time I would like to raise attention to the HMIC national report 'Everyone's business: Improving the police response to domestic abuse' published in March 2014 which commended Durham as one of only eight forces across the Country who were doing a good job in this area. HMIC quote: *"The communities of County Durham and Darlington can have confidence that the police provide a good service to victims of domestic abuse and help keep them safe. Tackling domestic abuse is a priority for the force and staff demonstrated a high level of commitment and awareness, they exercised appropriate discretion and worked well with partners. "HMIC found that there is a strong focus on victim care and safety at each stage in the process. There are many positive examples of good practice that the force has developed and there are sound and robust processes in place to help to keep victims safe. However, this report outlines a number of areas where force could further strengthen its response."*

### **Hate Crime**

<b>Crime Type</b>	<b>12 Months to end of September 2013</b>	<b>12 Months to end of September 2014</b>	<b>Difference</b>	<b>% Difference</b>
Racially Aggravated Crime	172	165	-7	-4%
Racially Aggravated Crime Outcome Rate	60%	55%	-	-5%

Hate crime continues to be a priority for both myself and the constabulary. I am pleased to see the partnership working developing between my office, the constabulary and partners to tackle this issue.

## To improve engagement with local communities across the force area

Crime Type	4 Months to end of July 2013*	3 months to end of June 2014*	Difference
% of people who are aware that the police hold regular public meetings (PACT) to discuss with members of the public the issues the police should deal with (local survey)	60.6%	56 %	-4.6%
% of people who agree that they are fairly well informed about what the police have been doing in the last 12 months (local survey)	34.9%	46%	11.1%

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Whilst there has been a dip in performance in relation to PACT meetings, as mentioned in the main report and in the confidence section above the Constabulary utilise many engagement techniques in addition to PACT. Park Walk and Talk, Opportunity Knocks and Mutual Gain are all currently being used and feedback being measured and evaluated and initial indications are that these methods are working well and I hope to report further details of the evaluations to you in the future.

## Anti-social Behaviour

Crime Type	12 months to end of September 2012	12 Months to end of September 2013	Difference	% Difference	12 Months to end of September 2014	Difference	% Difference
Anti-social Behaviour	34,042	31,008	-3,034	-8.9%	29,164	-1,844	-5.9%
Alcohol related incidents	18,674	20,158	1,484	7.9%	21,063	905	4.4%
Alcohol related anti-social behaviour	5,040	4,624	-416	-8.3%	4,190	-434	-9.3%

	12 Months to end of March 2013	12 Months to end of March 2014	Difference
% of people who agree that 'the police and local council are dealing with ASB and crime issues that matter in this community' CSEW	59.0%	60%	1%
	4 Months to end of July 2013*	3 months to end of June 2014*	Difference
% of people who agree that 'the police and local council are dealing with ASB and crime issues that matter in this community' Local Survey	65.4%	66%	0.6%

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Anti-social behaviour incidents are generally falling, and however despite these reductions anti-social behaviour remains a concern within our communities. I am reassured that the Constabulary are committed to maintaining this good performance and working in partnership with the communities and other agencies to address the issues.

## To tackle the harm caused to individuals and communities by alcohol and drugs

Crime Type	12 Months to end of September 2013	12 Months to end of September 2014	Difference
Alcohol related incidents (% change)	7.9%	4.4%	3.5%
Drug offences	1250	1,506	256
Drug offences outcome rate	96.6%	97%	0.4%
Local Survey Indicator	Rolling 4 months to July 2013*	Rolling 4 months to June 2014*	Difference
% of people who think people drinking and causing a nuisance is a problem (local Survey)	36 %	36%	

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The data above on drugs is not of concern to me as it is excellent to see such good outcome rates; however this is due to the excellent targeted activity operations which the constabulary undertake.

It is reassuring to see consistent levels of perception in relation to alcohol from the local survey data, this is reassuring that the police are tackling issues in relation to alcohol.

## To improve road safety

Local Survey Indicator	Rolling 4 months to July 2013*	Rolling 3 months to June 2014*	Difference
No of people who think that parking is a problem (Local Survey)	44.2%	47%	2.8%
% of People who think that dangerous driving is a problem Local Survey)	44.0%	49%	5%
% of people who think that speeding vehicles are a problem Local Survey)	61.4%	67%	5.6%
Indicator	12 Months to end of August 2013	12 Months to end of August 2014	Difference
No of road traffic collisions where person(s) killed or seriously injured (and as a percentage of Road Traffic Collisions)	219 19%	204 16%	-15 -3%
No of people killed or seriously injured in road traffic collisions (and as a percentage of all casualties of road traffic collisions)	238 14%	239 12%	1 -2%

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Road safety remains a concern of residents within Co Durham and Darlington, and as you can see from the figures above that people think that parking, dangerous driving and speeding are a problem and that the figures have all increased therefore we need to provide reassurance to the public that we are tackling this issue. I have provided funding to each of the neighbourhood beat teams for mobile hand held speed cameras so that they can address local concerns swiftly. In addition we have planned activities for Road Safety Week and beyond for tackling these issues.

**To make our policing services visible and accessible at all times**

	At July 2013			Current Figure - August 2014			Difference
	Budgeted	Strength	%	Budgeted	Strength	%	
Police Officer budgeted/ actual posts	1353.98	1338.54	98.9%	1291.78	1249.39	96.7%	-2.20%
Police Staff budgeted/ actual posts (inc PCSO)	970.07	912.21	94.0%	1025.53	954.36	93.1%	-0.90%
Special Constabulary budgeted/ actual posts	200	76	38.0%	200	90	45%	7%

Volunteers	As at 18 June 2013	As at February 2013	Difference
No. of Active Volunteers	186	204	18
Neighbourhood Watch	At April 2013	At April 2014	Difference
No of Neighbourhood Watch schemes	3281	3593	312
No of Neighbourhood Watch - households covered by schemes	87,246	89,221	1975
% of households covered by Neighbourhood Watch	32.4%	33.0%	0.6%

I am always encouraged by the increasing number of volunteers we have within the constabulary and wider community who do so much to help others and keep our community safe.

	At July 2013	at August 2014	Difference
<b>All staff Sickness</b> (hrs per person)	55.9	23.32	-32.58
<b>Police Officer Sickness</b> (hrs per person)	66.5	25.73	-40.77
<b>Police staff sickness</b> (hrs per person)	39.9	20.91	-18.99

I am pleased to see that the sickness rates within the constabulary are reducing which assures me that the strategies the Constabulary are deploying to address this issue are being effective.